



SACHI A. HAMAI  
Interim Chief Executive Officer

County of Los Angeles  
**CHIEF EXECUTIVE OFFICE**

Kenneth Hahn Hall of Administration  
500 West Temple Street, Room 713, Los Angeles, California 90012  
(213) 974-1101  
<http://ceo.lacounty.gov>

*"To Enrich Lives Through Effective And Caring Service"*

Board of Supervisors  
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Fifth District

June 30, 2015


The Honorable Board of Supervisors  
County of Los Angeles  
383 Kenneth Hahn Hall of Administration  
500 West Temple Street  
Los Angeles, California 90012

Dear Supervisors:

**ADOPTED**

BOARD OF SUPERVISORS  
COUNTY OF LOS ANGELES

18 OF JUNE 30, 2015

  
PATRICK OZAWA  
ACTING EXECUTIVE OFFICER

**RECOMMENDATION TO ACCEPT FUNDS FROM UNITED WAY, INCORPORATED FOR 211  
INFORMATION AND REFERRAL SERVICES  
(ALL DISTRICTS) (3 VOTES)**

**SUBJECT**

Acceptance of these funds from United Way, Incorporated dba United Way of Los Angeles, to partially offset a portion of the Department of Public Social Services' (DPSS) net County cost obligation for the provision of services through the 211 dialing code system.

**IT IS RECOMMENDED THAT THE BOARD:**

1. Approve and authorize the Interim Chief Executive Officer (CEO), or her designee, to sign an Agreement to accept \$169,500 in funding from United Way, Incorporated dba United Way of Los Angeles for Fiscal Year (FY) 2014-15. These funds will be used to partially offset the County match portion of the costs of the 211 Specialized Information and Referral Services Program.

**PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION**

On June 4, 2013, the Board adopted an agreement with The Information and Referral Federation of Los Angeles County, Inc. dba 211 LA County, to provide County residents with health and human services general and specialized information and referral (I&R) program services through the 211 dialing code. 211 LA County also provides additional services, such as hotline services for Elder and Dependent Adult Abuse, Safely Surrendered Baby, Countywide Emergency; warm transfer services for Child Abuse Hotline and ACCESS services; as well as referral services for Code Enforcement in County unincorporated areas. These I&R program services are available twenty-four (24) hours a day, seven (7) days a week.

For the last nine years, the Board has approved annual agreements to accept funding from United Way of Los Angeles to partially offset DPSS' expenditures related to I&R services provided through 211 LA County. 211 LA County has agreed to provide these requested services. The funds received from United Way of Los Angeles for FY 2014-15 will be used to offset DPSS' program match costs for I&R program services.

### **Implementation of Strategic Plan Goals**

The recommended action is consistent with the principles of the Los Angeles County Strategic Plan Goal 1: Operational Effectiveness, by leveraging public funds with private, nonprofit funds to maximize public access to a high quality information and referral service through a simple yet customer-friendly dialing system.

### **FISCAL IMPACT/FINANCING**

The majority of funding for 211 LA County's contract is provided by DPSS, with the Departments of Children and Family Services, Community and Senior Services, Mental Health, Public Health, Health Services, and the CEO also providing a portion of funds. United Way's contribution towards I&R services will partially offset \$169,500 of DPSS' net County cost obligation for FY 2014-15. These monies have been included in DPSS' budget.

### **FACTS AND PROVISIONS/LEGAL REQUIREMENTS**

On June 4, 2013, the Board approved a three-year contract agreement with 211 LA County to provide general and specialized I&R program services through the 211 dialing code for a term of July 1, 2013 through June 30, 2016.

The Agreement with United Way, Incorporated dba United Way of Los Angeles has been approved as to form by County Counsel.

### **IMPACT ON CURRENT SERVICES (OR PROJECTS)**

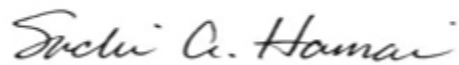
The acceptance of these funds will allow the County's service levels to remain at their current levels.

The Honorable Board of Supervisors

6/30/2015

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Respectfully submitted,

A handwritten signature in cursive script that reads "Sachi A. Hamai".

SACHI A. HAMAI

Interim Chief Executive Officer

SAH:JJ:

CT:CP:km

Enclosures

c: Executive Office, Board of Supervisors  
County Counsel  
Public Social Services  
211 LA County  
United Way, Incorporated



**FISCAL YEAR 2014-2015 AGREEMENT**

**BETWEEN THE  
COUNTY OF LOS ANGELES  
AND  
UNITED WAY, INCORPORATED**

**Prepared by  
Chief Executive Office**

## FISCAL YEAR 2014-2015 AGREEMENT


### FUNDING TO PROVIDE INFORMATION AND REFERRAL SERVICES PROGRAM

United Way, Incorporated, dba United Way of Los Angeles agrees to provide One Hundred Sixty Nine Thousand, Five Hundred Dollars (\$169,500) to the Los Angeles County General fund through the Chief Executive Office for Fiscal Year (FY) 2014-15. Said funds shall be paid through installments or in its entirety during FY 2014-15. Payment of these funds shall be made to the **County of Los Angeles** and mailed or delivered to:

**Cheri Thomas, Branch Manager  
County of Los Angeles  
Chief Executive Office  
Service Integration Branch  
222 South Hill Street, Fifth Floor  
Los Angeles, CA 90012**


The County of Los Angeles agrees that these funds will be used solely for providing information and referral services within Los Angeles County.

#### COUNTY OF LOS ANGELES



By  Date 6-16-2015  
**SACHI A. HAMAI**  
Interim Chief Executive Officer

APPROVED AS TO FORM  
BY COUNTY COUNSEL

MARK J. SALADINO

By   
**LATAYVIUS ALBERTY**  
Principal Deputy County Counsel

#### UNITED WAY, INCORPORATED

By  By   
**LINING REZENDEZ** **CHRISTINE MARGIOTTA**  
Controller Vice President, Community Impact  
United Way of Los Angeles United Way of Los Angeles